

Billing Adjustments Guide



Tabs3 Billing



PracticeMaster



General Ledger



Accounts Payable




Trust Accounting

Tabs3 Software Billing Adjustments Guide

Copyright © 2013-2019

Software Technology, LLC
1621 Cushman Drive
Lincoln, NE 68512
(402) 423-1440

Tabs3.com

Tabs3, PracticeMaster, and the “pinwheel” symbol () are registered trademarks of Software Technology, LLC.

Version 19 (Monday, April 29, 2019)

Table of Contents

Purpose of Guide	1
Knowledge Base	1
Additional Resources	1
Work-In-Process vs. Archive Transactions	2
Types of Adjustments	2
Payment Adjustment	3
Training Videos	6
Credits	7
Write Offs	10
Training Videos	16
Write-Up / Write-Down Fees and Costs	17
Training Videos	20
Transfer A/R and Transactions	21
Change WIP Transactions	23
Adjust Flat Fee Clients	27
Training Videos	28
Perform Split Billing	29
Training Videos	31

Resources	32
Built-in Help	32
Knowledge Base	32
Training Videos	33
Index	34

Purpose of Guide

This **Billing Adjustments** Guide covers adjusting transactions in the Tabs3 Billing software. It includes information on making adjustments to work-in-process (unbilled) and archive (billed) transactions.

Adjustments are a fact of life when it comes to billing. They can be the result of a misunderstanding, a data entry error, a bounced check, a normal transaction, or even part of a standard billing process. Tabs3 has built-in features to help you make any necessary adjustments and ensure that an audit trail exists when required.

Information on billing methods used in Tabs3 Billing can be found in the **Tabs3 Billing Methods Guide**.

All guides are available on our Web site at:

Tabs3.com/support/docs.html

Knowledge Base

You may be referred to additional detailed information located in our Knowledge Base on the Internet at:

support.Tabs3.com

Additional Resources

A list of additional resources for Tabs3 billing adjustment features can be found on page 32.

Work-In-Process vs. Archive Transactions

When making an adjustment, the first thing to consider is whether the transaction or transactions that will be affected by the adjustment are work-in-process or archived transactions.

Work-In-Process Transactions

From the time a transaction is first entered into Tabs3 Billing until the point it is included on an updated statement, it is considered a work-in-process transaction. Work-in-process transactions, also referred to as WIP, can be manually changed and deleted (assuming you have the appropriate access rights associated with your user profile).

Archived Transactions

Once a transaction has been included on an updated statement, it is moved to the archive file. Archived transactions cannot be directly edited or deleted by the user. Tabs3 provides multiple methods of adjusting archived transactions that provide an audit trail of any changes made.

Types of Adjustments

This guide includes information on multiple adjustment types. The following table provides a list of adjustment types and which transactions they affect.

Adjustment Type	Page	WIP	Archive
Payment Adjustments	page 3		✓
Credits	page 7		✓
Write Offs	page 10		✓
Write-Up / Write-Down Fees and Costs	page 17	✓	
Transfer Transactions	page 21	✓	✓
Change WIP Transactions	page 33	✓	
Adjust Flat Fee Clients	page 27	✓	
Perform Split Billing	page 29	✓	

Payment Adjustment

Menu: *Maintenance | Transaction Related | Payment Adjustment*

Home: *All Actions | Transactions | Payment Adjustment*

The Payment Adjustment program allows you to back out all or part of a processed payment from the client ledger/accounts receivable information and the receipt allocation information automatically. This program is used to reverse payments that have already been updated. If the payment is still in WIP, you can use the Payment Entry program to edit or delete the payment. If the payment has been included on a statement but has not been updated, then you must either unbill the statement or update the statement before you can adjust the payment.

More Info: Information regarding the Unbill Final Statements and Update Statements programs can be found in the **Statements Guide**.

► **Using the Payment Adjustment Program**

1. From the **Maintenance** menu, select **Transaction Related** and click **Payment Adjustment**.
2. When prompted, perform the backup if needed.

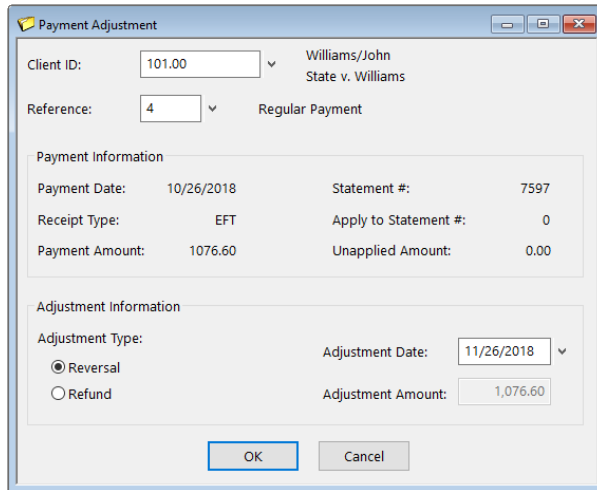


Figure 1, Payment Adjustment Window

3. In the **Client ID** and **Reference** fields, select the client and payment you want to adjust.
4. Specify the **Adjustment Type**.
 - a. If you are reversing the entire payment, select **Reversal**.
 - b. If you are refunding all or a portion of the unapplied portion of the payment, select **Refund**.

5. Specify the **Adjustment Date**. This is the date the adjustment will be applied to the client's ledger.
6. Click **OK** to continue the adjustment.
7. You will be prompted to confirm the adjustment. Click **Yes** to continue.

► **Using the Payment Adjustment Options window**

1. Once you confirm the payment adjustment, the Payment Adjustment Options window will be displayed (Figure 2).

Figure 2, Payment Adjustment Options Window

2. Your choice for the **Are you going to write a check for the Reversal/Refund?** field will depend on the type of adjustment you are making.
 - If you are issuing the reversal or refund using a method that will generate GLS journal entries (e.g., posting a check in APS), select **Yes** in the **Are you going to write a check for the Refund?** field and click **OK** and proceed to step 4.
 - Otherwise, select **No**.
3. Your choice for the **What additional action would you like to take with the Reversal/Refund amount?** field will depend on the type of adjustment you are making.
 - If you want to apply the amount of the adjustment as a payment for a client, select **Create a Payment for Client** and select the client you want to assign the payment to in the field on the right.
 - If you want to deposit the amount of the adjustment to a client's Client Funds, select **Deposit the Reversal/Refund into Client Funds for Client** and select the client you want to assign the deposit to in the field to the right.
 - Otherwise, select **None, simply record the Refund**.
4. Click **OK**.

- If necessary, you will be prompted to specify the date to use for the reversing journal entries for the refund in GLS.

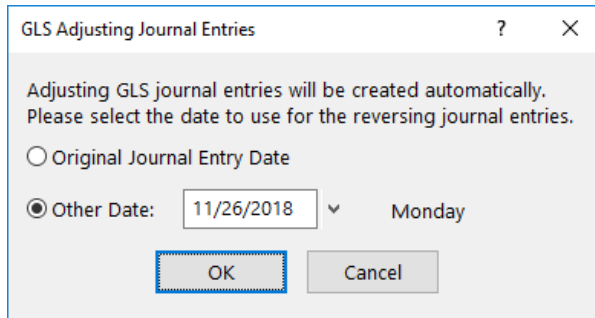


Figure 3, GLS Adjusting Journal Entries window

- Specify the date you want the journal entries to use and click **OK**.
- You will be prompted to enter a description-only transaction. This transaction is linked to the payment adjustment and is used for audit trail purposes.

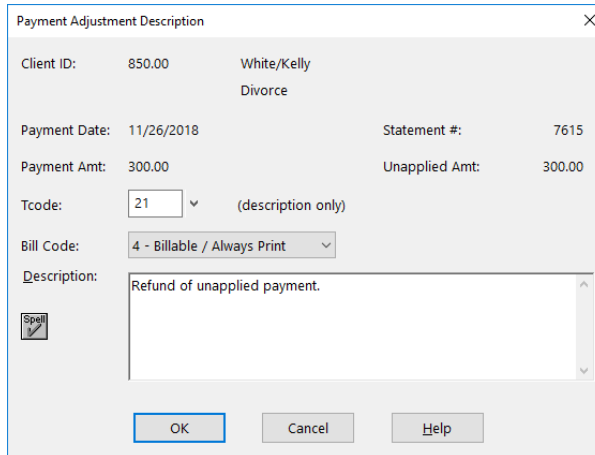


Figure 4, Payment Adjustment Description window

- Enter an appropriate description in the **Description** field and click **OK**.
- If you chose to apply the reversal/refund as a payment to a client or deposit it to client funds, a payment or client funds entry window for the specified client will be displayed. Enter the appropriate information and save the record.

Note: If the payment has a linked credit card transaction, you will be asked if you want to create a void/credit transaction for the credit card processing system. Complete details regarding credit card authorization can be found in Tabs3 Billing Help or the Tabs3 Credit Card Guide in the /DOCS folder of your Current Working Directory.

Caution: Make a backup before running this program. If this program is interrupted for any reason, you must restore from the backup. You will be given the opportunity to make a backup immediately after selecting this program.

Note: Adjusting GLS journal entries for the net difference are optionally created when payments are reversed or refunded.

Training Videos

You can view the following training video for more information. Clicking the link will open the training video in your browser. All training videos are also accessible in the software via the **Help | Training Videos** menu and at [Tabs3.com/t3video](https://www.tabs3.com/t3video).



[Adding Payments Video](#)

Credits

Credit transactions are used to adjust billed amounts and must be applied separately to fees, expenses, advances and finance charges. Credit transactions are entered using the Fee and Cost entry programs using a *negative* value in the **Amount** field.

If you need to credit a payment, use the Payment Adjustment (*page 3*) program.

In order to process a credit transaction, you must run a final statement with the credit transaction on the statement, and then run the Update Statements program.

		Fees

12/05/2019	Research	1,000.00

	For Current Services Rendered	1,000.00
12/05/2019	Credit for free first hour.	-200.00

	Total Credits for Fees	-200.00
	Total Current Work	800.00

Figure 5, Fee Credits on a Statement

Note: Credit transactions apply at the time they are processed. Credits will first apply to any applicable work-in-process included on the statement being processed. Then, if there is still a credit amount to apply, it will automatically apply toward any outstanding amount due for that timekeeper or cost type. Once there is no outstanding amount due, credit transactions will apply toward previous balances, beginning with the most current statement due and working backwards chronologically.

Note: Credit transactions are applied before unapplied payments are applied.

Fee Credits

Menu: [File](#) | [Open](#) | [Fee](#)

Home: [All Actions](#) | [Transactions](#) | [Fee Entry](#)

To make a fee credit entry, use the Fee Entry program. You may want to set up separate transaction codes specifically for fee credits for each timekeeper. A fee credit is used to deduct hours and/or an amount from the billed fees for a client. It will also deduct the hours and amount from the receipt allocation balances and the timekeeper, category, and client productivity totals. The **Hours** and **Amount** fields are entered preceded by a minus sign, thus causing a subtraction when processed.

Expense or Advance Credits

Menu: [File](#) | [Open](#) | [Cost](#)

Home: [All Actions](#) | [Transactions](#) | [Cost Entry](#)

To make an expense or advance credit entry, use the Cost Entry program. You may want to set up separate transaction codes specifically for expense credits for each cost type and separate transaction codes specifically for advance credits for each cost type. An expense credit is used to deduct an amount from the billed expenses for a client whereas an advance credit is used to deduct an amount from the billed advances for the client. Processed expense and advance credits will also deduct from receipt allocation balances and client productivity totals. The **Amount** field is entered preceded by a minus sign, thus causing a subtraction when processed.

Finance Charge Credits

There are several methods for reversing finance charges. The methods available depend on whether the statement has been updated or not.

Reversing a finance charge on an updated statement

If the finance charge has been updated, it is part of accounts receivable. Use one of the following methods to reverse the finance charge.

► Method 1

1. Undo the updated statement.
2. Make the appropriate adjustment to change how finance charge is accrued. For example, you may need to change the finance charge settings for the

client, or you may need to use a different statement date.

3. Rerun the final statement and update it.

▶ **Method 2**

- Use the Write Off Client (*page 10*) program to write off the finance charge.
- You can write off the entire finance charge amount or portions of the finance charge on each statement.
- Finance charge write offs are tracked as a separate line item on reports.

Reversing a finance charge on a statement that hasn't been updated

If the finance charge has appeared on a final statement that has not yet been updated, use one of the following methods to reverse the finance charge.

▶ **Method 1**

- Make the appropriate adjustments to change how finance charge is accrued and rerun the final statement.

▶ **Method 2**

- Use the Unbill Final Statements program to unbill the final statement.

Note: Additional information about credit transactions can be found in KB Article [R11760](#), "Best Practices When Applying Credits."

Write Offs

Menu: *Maintenance | Client Related | Write Off Client*

Home: *All Actions | People | Write Off*

Menu: *Maintenance | Client Related | Reverse Write Off*

Home: *All Actions | People | Reverse Write Off*

The Write Off Client program is used to write off all or a portion of a client's accounts receivable balance. If you select to write off an individual statement, you have the option of writing off the entire statement or selecting which portion of the statement you want to write off. You also have the option of writing off the balance for all timekeepers or a specific timekeeper for all statements or an individual statement. When writing off a client, Tabs3 Billing allows you to add a "description only" transaction (type 4) that can optionally print on the next statement. This description only transaction is used to explain the presence of the write off on the client's ledger.

By using the Write Off Client program to adjust a client's balance, client ledger statement records with write off amounts are automatically created. This makes it easy to track the billing history for the client. All billed productivity reports will reflect the write off as well. The Write Off Client program is also used to write off finance charges.

Write Offs can be reversed using the Reverse Write Off program.

Note: Do not confuse this program with the Write-Up/Write-Down Fees & Costs program (*page 17*) which is used to adjust work-in-process amounts *before* billing.

► **To write off all of a client's balance.**

1. From the **Maintenance** menu, select **Client Related** and click **Write Off**.

The screenshot shows the 'Write Off Client' window for Peterson Insurance Co. The Client ID is 200.02. The 'Write Off Entire Balance' checkbox is checked, and the 'Write Off Date' is 11/26/2018. Both 'Statement to Write Off' and 'Timekeeper to Write Off' are set to 'All'. Below this is a summary table:

	Billed	Amount Due	Write Off Amount	New Amount Due
Fees:	3126.50	2205.75	2205.75	0.00
Expenses:	219.53	4.28	4.28	0.00
Advances:	315.00	0.00	0.00	0.00
Finance Charge:	0.00	0.00	0.00	0.00
Fee Tax:	0.00	0.00	0.00	0.00
Expense Tax:	0.00	0.00	0.00	0.00
Advance Tax:	0.00	0.00	0.00	0.00
Totals:	3661.03	2210.03	2210.03	0.00

Below the table are sections for 'Unapplied Payments' and 'Work-in-Process', both showing zero values for all categories.

Figure 6, Write Off Client window

2. In the **Client ID** field, select the client whose balance you want to write off.
3. Select the **Write Off Entire Balance** check box.
4. Verify that the values for **Fees**, **Costs**, and **Pymts** in the **Work-in-Process** section are all \$0.00. (Note: You cannot write off the entire balance of a client with work-in-process transactions.)
5. Click **OK** to write off the balance. You will be prompted to confirm that you want to write off the balace, click **Yes** to continue or **No** to return to the Write Off Client window.
6. A Client Write Off Description window will be displayed. This window creates a description only transaction, allowing you to enter an explanation for the write off. Enter the appropriate information in the **Description** field and click **OK**.

Figure 7, Client Write Off Description window

7. Since you have written off the client's entire balance, you will be given multiple options for dealing with the client record (Figure 8).
 - a. Select **Leave client active** if you do not want to change the client to inactive or delete the client.
 - b. Select **Change client's billing status to Inactive** if you want to change the client to inactive. If you select this option, the **Close Date** field will become available. The date entered in this field will be written to the **Date Closed** field on the **Address** tab in the Client file.
 - c. Select **Delete client** if you want to delete the client.

Note: Deleted clients are not available for conflict of interest checking. If you delete the client, you will not be able to print a Receipt Allocation Report, Client Productivity Report, Client Ledger Report, Cash Receipts Report, or Write-Up/Write-Down Report for the client. If you want to maintain report totals or history for a client, change the client's status to **Inactive** instead of deleting the client.

Figure 8, Change Client to Inactive or Delete window

8. Select the appropriate option and click **OK** to complete the write off process.

► **To write off part of a client's balance.**

1. From the **Maintenance** menu, select **Client Related** and click **Write Off Client**.

The screenshot shows the 'Write Off Client' window for Peterson Insurance Co. The Client ID is 200.02. The 'Write Off Entire Balance' checkbox is checked, and the 'Write Off Date' is 11/26/2018. The 'Statement to Write Off' section has 'All' selected. The 'Timekeeper to Write Off' section also has 'All' selected. Below these sections is a summary table:

	Billed	Amount Due	Write Off Amount	New Amount Due
Fees:	3126.50	2205.75	2205.75	0.00
Expenses:	219.53	4.28	4.28	0.00
Advances:	315.00	0.00	0.00	0.00
Finance Charge:	0.00	0.00	0.00	0.00
Fee Tax:	0.00	0.00	0.00	0.00
Expense Tax:	0.00	0.00	0.00	0.00
Advance Tax:	0.00	0.00	0.00	0.00
Totals:	3661.03	2210.03	2210.03	0.00

Below the table are sections for 'Unapplied Payments' and 'Work-in-Process', both showing zero values for all categories.

Figure 9, Write Off Client window

2. In the **Client ID** field, select the client whose balance you want to write off.
3. If you want to write off a specific statement, select **Specific** in the **Statement to Write Off** section and select the statement you want to write off.

This close-up shows the 'Statement to Write Off' section. The 'Specific' radio button is selected, and the dropdown menu next to it displays the value '7616'.

Figure 10, Statement to Write Off

- If you want to write off all transactions for a specific timekeeper, select **Specific** in the **Timekeeper to Write Off** section and select the timekeeper you want to write off.

Figure 11, Timekeeper to Write Off

- If you want to write off a specific timekeeper's portion of a statement, select **Specific** in both the **Statement to Write Off** and **Timekeeper to Write Off** fields and select the statement and timekeeper you want to write off.
- Verify that the amounts you are writing off are correct.

	Billed	Amount Due	Write Off Amount	New Amount Due
Fees:	1175.00	1175.00	1175.00	0.00
Expenses:	0.00	0.00	0.00	0.00
Advances:	0.00	0.00	0.00	0.00
Finance Charge:	0.00	0.00	0.00	0.00
Fee Tax:	0.00	0.00	0.00	0.00
Expense Tax:	0.00	0.00	0.00	0.00
Advance Tax:	0.00	0.00	0.00	0.00
Totals:	1175.00	1175.00	1175.00	0.00

Figure 12, Write Off Amounts

- Click **OK** to write off the balance. You will be prompted to confirm that you want to write off the balance, click **Yes** to continue or **No** to return to the Write Off Client window.
- A Client Write Off Description window will be displayed. This window creates a description only transaction, allowing you to enter an explanation for the write off. Enter the appropriate information in the **Description** field and click **OK** to complete the write off process.

Figure 13, Client Write Off Description

► **To reverse a write off**

1. From the **Maintenance** menu, select **Client Related** and click **Reverse Write Off**.

Figure 14, Reverse Write Off window

2. In the **Client ID** field, select the client whose write off you want to reverse.
3. In the **Reference Number** field, select the write off you want to reverse.
4. Verify that the **Write Off Date** and amounts shown match the write off you want to reverse.
5. Click **OK** to reverse the write off.

Caution: Make a backup before running these programs. If these programs are interrupted for any reason, you must restore from the backup. You will be given the opportunity to make a backup immediately after selecting these programs.

GLS Integration Note: Adjusting journal entries are not made to GLS when these program are run. You may need to make manual journal entries in GLS that reflect the write off or reversal.

Training Videos

You can view the following training video for more information. Clicking the link will open the training video in your browser. All training videos are also accessible in the software via the **Help | Training Videos** menu and at [Tabs3.com/t3video](https://www.tabs3.com/t3video).



[Write Off Clients Video](#)

Write-Up / Write-Down Fees and Costs

Menu: [Statements](#) | [Statement Preparation](#) | [Write-Up/Write-Down Fees & Costs](#)

Home: [All Actions](#) | [Statement Preparation](#) | [Write-Up/Write-Down Fees and Costs](#)

The Write-Up/Write-Down Fees and Costs program allows you to write-up or write-down total unbilled fees, costs, or hours for a client for a range of timekeepers, transaction codes, categories, or dates for a client prior to billing. Write-ups and write-downs can be adjusted to a specified amount or by a specified percentage. When you choose to write-up or write-down fees, you will be allowed to write-up or write-down the number of hours to bill as well. You can write-up or write-down a single matter, or optionally write-up or write-down all matters for a client at the same time.

Note: Do not confuse this program with the Write Off Client program (*page 10*) which is used to write off billed amounts after transactions have been billed.

This program is used to adjust billable amounts for a client's transactions to a specified amount while maintaining the integrity of the effective billing rate and productivity figures. This function is commonly used for contingency billing and some types of value billing.

After performing the write-up/write-down, you can print a verification list when exiting the program that shows the old total, new total, and the net write-up/write-down. Additionally, a Write-Up/Write-Down Report is also available.

► Using the Write-Up/Write-Down Fees and Costs Program

1. From the **Statement** menu, select **Statement Preparation** and click **Write-Up/Write-Down Fees & Costs**.

Figure 15, Write-Up/Write-Down Fees and Costs window

2. Select the matter you want to write up or write down in the **Client ID** field. To write up or down amounts for all matters for the specified client, select the **Include All Matters for this Client** option.
3. In the **Transaction Type** section, specify whether you want to adjust **Fees**, **Expenses Only**, **Advances Only**, or **Both Expenses and Advances**.

Figure 16, Transaction Type section

4. In the **Transaction Selection** section, select the range of transactions you want to adjust.

Transaction Selection			
Beginning Tcode:	<input type="text"/>	Ending Tcode:	<input type="text"/>
Beginning Timekeeper:	<input type="text"/>	Ending Timekeeper:	<input type="text"/>
Beginning Category:	<input type="text"/>	Ending Category:	<input type="text"/>
Beginning Cut-Off Date:	<input type="text" value="mm/dd/yyyy"/>	Ending Cut-Off Date:	<input type="text" value="mm/dd/yyyy"/>
<input checked="" type="checkbox"/> Include Entries on Hold			

Figure 17, Transaction Selection section

- Click the **Calculate Client Total** button to show the amount eligible for the write-up/write-down.
- In the **Amount Adjustment Type** section, specify whether you want to adjust the transactions by a specific amount or by a percentage.
- Enter the **New Total** or **Percentage** you want to use.

Amount Adjustment Type		
<input type="radio"/> Percentage	Billable Fee Total:	1387.00
<input checked="" type="radio"/> Amount	New Total:	<input type="text" value="1,387.00"/>
New Total Billable Amount:		1387.00

Figure 18, Amount Adjustment Type section

- In the **Hour Adjustment Type** section (Fee adjustments only), specify whether you want to adjust the transactions by a specific amount or by a percentage.
- Enter the **New Total** or **Percentage** you want to use.

Hours Adjustment Type		
<input type="radio"/> Percentage	Billable Hours Total:	6.90
<input checked="" type="radio"/> Hours	New Total:	<input type="text" value="6.90"/>
New Total Billable Hours:		6.90

Figure 19, Hours Adjustment Type section

- Verify that the **New Total Billable Amount** and **New Total Billable Hours** fields are correct.
- Click **OK** to apply the adjustment. Click **Yes** to confirm you want to perform the write-up or write-down.

Note: Adjusting GLS journal entries are created when costs are written up or down.

Training Videos

You can view the following training video for more information. Clicking the link will open the training video in your browser. All training videos are also accessible in the software via the **Help | Training Videos** menu and at [Tabs3.com/t3video](https://www.tabs3.com/t3video).



[Write-Up/Down Fees & Costs Video](#)

Transfer A/R and Transactions

Menu: *Maintenance | Transfer A/R and Transactions*

Home: *All Actions | Transactions | Transfer Transactions*

The Transfer A/R and Transactions program is used to transfer unbilled fee, cost, or payment transactions from one client to another. It can also be used to transfer the accounts receivable balance and client funds information from one client to another.

More Info: More information on using the Transfer A/R and Transactions program can be found in the Tabs3 Help.

The most common use of the Transfer A/R and Transactions program is to correct transactions that were entered for an incorrect client or matter. Once a transaction has been saved, you cannot edit the Client field. However, you can use this utility to transfer the transaction to the correct client. You can transfer work-in-process fee, cost, and payment transactions from one matter to another based on the following ranges:

- Transaction Code
- Timekeeper
- Category
- Date
- Reference Number

► **Using the Transfer A/R and Transactions program**

1. From the **Maintenance** menu, click **Transfer A/R and Transactions**.

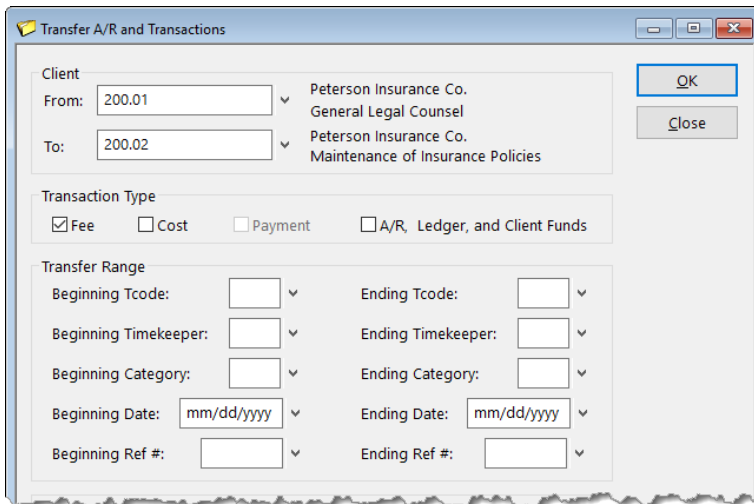


Figure 20, Transfer A/R and Transactions window

- In the **From** and **To** fields in the **Client** section, select the matters you want to transfer the information from and to respectively.

Figure 21, Client section

- In the **Transaction Type** section, select the type(s) of transactions you want to transfer.
 - Select the **Fee** check box to transfer work-in-process fee transactions.
 - Select the **Cost** check box to transfer work-in-process cost transactions.
 - Select the **Payment** check box to transfer work-in-process payment transactions.
 - Select the **A/R, Ledger, and Client Funds** check box to transfer **all** Accounts Receivable, Client Ledger, and Client Funds information.

Figure 22, Transaction Type section

- In the **Transfer Range** section, select the range of transactions you want to transfer.
 - To specify a range of Transaction Codes, fill in the **Beginning Tcode** and **Ending Tcode** fields.
 - To specify a range of timekeepers, fill in the **Beginning Timekeeper** and **Ending Timekeeper** fields.
 - To specify a range of categories, fill in the **Beginning Category** and **Ending Category** fields.
 - To specify a range of dates, fill in the **Beginning Date** and **Ending Date** fields.
 - To specify a range of reference numbers, fill in the **Beginning Ref #** and **Ending Ref #** fields.

Figure 23, Transfer Range section

- Once you have specified the criteria you want to use, click **OK** to transfer the information to the client specified in the **To** field.

Note: You can print a verification list of transferred transactions when exiting the program.

Change WIP Transactions

Menu: *Maintenance | Transaction Related | Change WIP Transactions*

Home: *All Actions | Transactions | Change WIP Transactions*

The Change WIP Transactions program is used to change specified options for a range of fee, cost, and payment transactions in work-in-process. You can specify ranges of clients and transactions. Fields that can be changed include the **Status**, **Date**, **Task Code**, **Sales Tax**, **Bill Code**, **Category**, and **Rate** fields. This program allows you to quickly make changes to multiple transactions.

For example, if a timekeeper's rate changes and Tab3 Billing was not updated with the new rate, entries made for that timekeeper would use the old rate. You can use the Change WIP Transactions to automatically change all of that timekeeper's fees for the month to the new rate, thereby saving you the time of making the changes manually.

► Using the Change WIP Transactions Program

1. From the **Maintenance** menu, select **Transaction Related** and click **Change WIP Transactions**.
2. From the **Client** tab, select the range of clients whose transactions you want to change. *(Note: If you want to change all clients' transactions, you must clear the **Thru** field.)*

The screenshot shows the 'Change WIP Transactions' dialog box with the 'Client' tab selected. The 'Client ID' field is empty, and the 'Thru' field is set to '0.00'. Below these are 'Name Search' and 'Thru' fields. There are three rows for 'Primary Timekeeper', 'Secondary Timekeeper', and 'Originating Timekeeper', each with a dropdown menu and a 'Thru' field. A 'Category' dropdown menu is also present. At the bottom, there are four sections: 'Billing Frequency', 'Location', 'Status', and 'Open/Close Dates'. Each section has a radio button for 'All' (which is selected) and a radio button for 'Specific'. To the right of each section is a 'Select...' button. At the top right of the dialog are 'OK' and 'Cancel' buttons. A 'Multiple...' button is located to the right of the 'Thru' field for 'Client ID'.

Change WIP Transactions - **Client** tab

3. From the **Transactions** tab, specify the range of transactions you want to change.

The screenshot shows the 'Change WIP Transactions' dialog box with the 'Transactions' tab selected. The dialog has four tabs: 'Client', 'Transactions', 'All Types', and 'Specific Types'. The 'Transactions' tab contains three sections: 'Fees', 'Expenses', and 'Payments'. Each section has a checked checkbox and several dropdown menus for 'Timekeeper', 'Date', 'Tcode', and 'Category', each with a corresponding 'Thru:' dropdown. There are also checkboxes for 'Only Include Fee Credits' and 'Only Include Cost Credits'.

Figure 24, Change WIP Transactions - **Transactions** tab

4. From the **All Types** tab, you can optionally change the **Status** or **Date** fields of the specified transactions.

The screenshot shows the 'Change WIP Transactions' dialog box with the 'All Types' tab selected. The dialog has four tabs: 'Client', 'Transactions', 'All Types', and 'Specific Types'. The 'All Types' tab contains a section titled 'All Transactions' with a checked checkbox 'Set Status'. Below this are two radio buttons: 'Set to Print' (selected) and 'Set to Hold'. To the right, there is a 'Date' checkbox and two date dropdown menus labeled 'Old:' and 'New:', both showing 'mm/dd/yyyy'.

Figure 25, Change WIP Transactions - **All Types** tab

5. The **Specific Types** tab is divided into two sections: **Fees and Costs Only** and **Fees Only**.

Figure 26, Change WIP Transactions - **Specific Types** tab

6. You can make the following changes to fees and costs in the **Fees and Costs Only** section:

- **Convert Tcode to Task Code** - This option allows you to convert existing fee and cost transactions' tcodes to their corresponding phase/task and activity/expense codes.
- **Phase/Task** - This option allows you to convert fees and costs from one phase/task code to another.
- **Activity/Expense** - This option allows you to convert fees and costs from one activity/expense code to another.
- **Sales Tax** - This option allows you to convert fees and costs from one sales tax rate to another.
- **Bill Code** - This option allows you to convert fees and costs from one bill code to another.

Note: Selecting **Convert Tcode to Task Code** will disable the **Phase/Task** and **Activity/Expense** options. Likewise, selecting **Phase/Task** or **Activity/Expense** will disable the **Convert Tcode to Task Code** option.

Fees and Costs Only

Convert Tcode to Task Code
 Phase/Task
 Activity/Expense

Old Tcode: ▼
 Old: ▼
 Old: ▼

New Phase/Task: ▼
 New: ▼
 New: ▼

New Activity/Exp: ▼

Sales Tax
 Bill Code

Old: ▼
 Old: ▼

New: ▼
 New: ▼

Figure 27, Fees and Costs Only section

7. You can make the following changes to fees in the **Fees Only** section:
- **Category** - This option allows you to convert fees from one category to another.
 - **Rate** - This option allows you to convert fees from one rate to another.

Fees Only

Category
 Rate

Old: ▼
 Old: 0.00

New: ▼
 New: 0.00

Figure 28, Fees Only section

8. Once you have configured the settings you want to use, click **OK** to apply them to the specified transactions.

Note: You can print a verification list when exiting the program that shows the transactions that have been changed.

Adjust Flat Fee Clients

Menu: [Statements](#) | [Statement Preparation](#) | [Adjust Flat Fee Clients](#)

Home: [All Actions](#) | [Statement Preparation](#) | [Adjust Flat Fee Clients](#)

The Adjust Flat Fee Clients program allows you to adjust fee transactions in work-in-process to equal the flat amount assigned in the Client file. The Adjust Flat Fee Clients program only adjusts fee transactions for clients whose Billing Rate Code is "0" (zero). Cost transactions are not adjusted.

Tip: More information on the Flat Fee billing method can be found in the Tabs3 Help and the **Tab3 Billing Methods Guide**.

Caution: Make a backup before running this program. Once flat fee clients have been adjusted, you cannot reverse the process unless you restore from a backup. You will be given the opportunity to make a temporary backup immediately after selecting this program.

► **Using the Adjust Flat Fee Clients program**

1. From the **Statement** menu, select **Statement Preparation** and click **Adjust Flat Fee Clients**.
2. From the **Client** tab, select the range of clients whose fees you want to adjust. *(Note: Only matters that are configured for Flat Fee Billing will be affected.)*

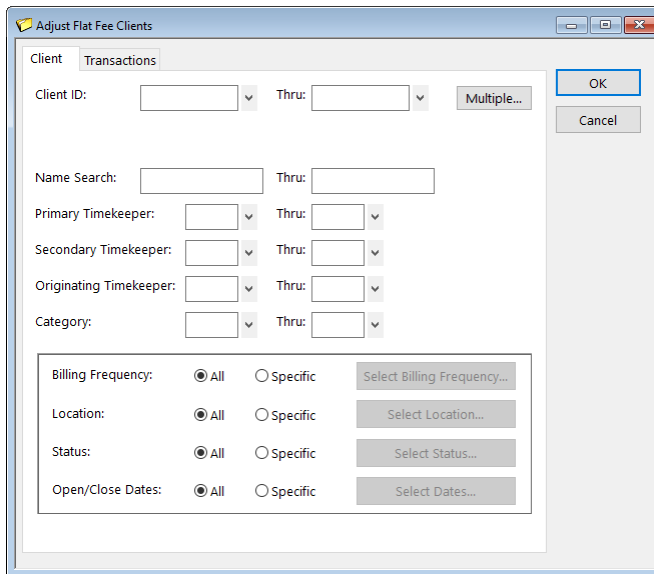


Figure 29, **Client** tab

3. Click the **Transactions** tab and select the range of fees you want to adjust.

The screenshot shows a software window titled "Adjust Flat Fee Clients" with a "Transactions" tab selected. The window is divided into three main sections for data entry:

- Fees:** Includes a checked checkbox, "Fee Timekeeper:" dropdown, "Fee Date:" dropdown (format mm/dd/yyyy), "Fee Tcode:" dropdown, and "Only Include Fee Credits" checkbox.
- Expenses:** Includes an unchecked checkbox, "Cost Timekeeper:" dropdown, "Cost Date:" dropdown (format mm/dd/yyyy), "Cost Tcode:" dropdown, "Cost Type:" dropdown, and "Only Include Cost Credits" checkbox.
- Advances:** Includes an unchecked checkbox, "Cost Date:" dropdown (format mm/dd/yyyy), "Cost Tcode:" dropdown, and "Cost Type:" dropdown.
- Payments:** Includes an unchecked checkbox, "Payment Date:" dropdown (format mm/dd/yyyy), "Payment Tcode:" dropdown, and "Payment Type:" dropdown.

Buttons for "OK" and "Cancel" are located on the right side of the dialog.

Figure 30, **Transactions** tab

4. Click **OK** to begin the adjustment process.

Note: You can print a verification list when exiting the program that shows clients whose fees have been adjusted.

Training Videos

You can view the following training video for more information. Clicking the link will open the training video in your browser. All training videos are also accessible in the software via the **Help | Training Videos** menu and at [Tabs3.com/t3video](https://www.tabs3.com/t3video).

 [Flat Fee Billing Video](#)

Perform Split Billing

Menu: *Statements | Statement Preparation | Perform Split Billing*

Home: *All Actions | Statement Preparation | Perform Split Billing*

Menu: *Maintenance | Transaction Related | Undo Split Billing*

The Perform Split Billing program allows you to split the fee and cost transactions in a client’s work-in-process using the split percentages and options defined for Split Billing matters. This program will copy the transactions to the split matters and adjust the **Amounts, Hours Worked, Hours to Bill,** and **Units** of the specified transactions. You can reverse the split billing process using the Undo Split Billing program.

More Info: More information on Split Billing can be found in the Tabs3 Help and the **Tab3 Billing Methods Guide**.

► **Using the Perform Split Billing program**

1. From the **Statement** menu, select **Statement Preparation** and click **Perform Split Billing**.
2. From the **Client** tab, select the range of clients whose fees you want to adjust. (*Note: Only matters that are configured for Split Billing will be affected.*)

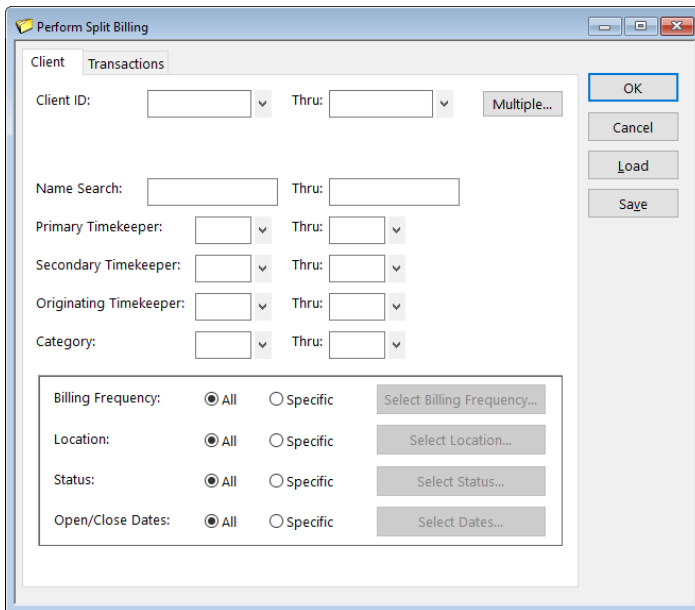


Figure 31, **Client** tab

3. Click the **Transactions** tab and select the range of transactions you want to split.

The screenshot shows a dialog box titled "Perform Split Billing" with two tabs: "Client" and "Transactions". The "Transactions" tab is active. It contains three sections for selecting transaction types and their ranges:

- Fees:** Includes checkboxes for "Fees", "Expenses", and "Advances". Fields include "Fee Timekeeper", "Fee Date", "Fee Tcode", and "Category", each with a "Thru" field. A checkbox "Only Include Fee Credits" is present.
- Expenses:** Includes checkboxes for "Expenses" and "Advances". Fields include "Cost Timekeeper", "Cost Date", "Cost Tcode", and "Cost Type", each with a "Thru" field. A checkbox "Only Include Cost Credits" is present.
- Payments:** Includes a checkbox for "Payments". Fields include "Payment Date" and "Payment Tcode", each with a "Thru" field.

On the right side of the dialog, there are buttons for "OK", "Cancel", "Load", and "Save".

Figure 32, **Transactions** tab

4. Click **OK** to begin the splitting process.

Note: You can print a verification list when exiting the program that shows clients whose transactions have been split.

► **Using the Undo Split Billing program**

1. From the **Maintenance** menu, select **Transaction Related** and click **Undo Split Billing**.
2. Perform the recommended backup if necessary.

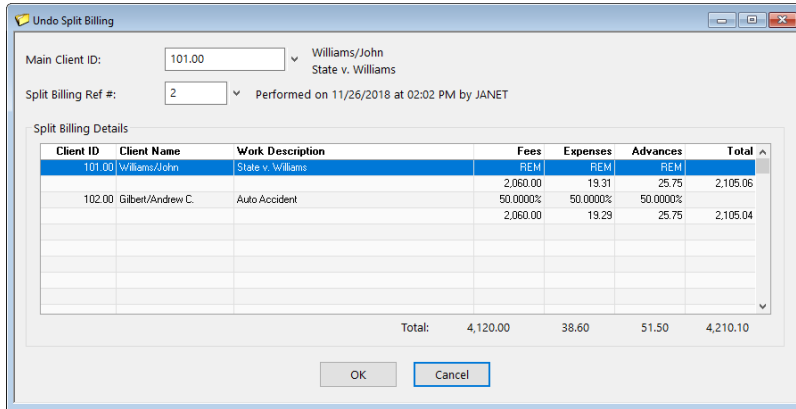


Figure 33, Undo Split Billing window

3. In the **Main Client ID** field, select the main client whose split you want to reverse.
4. In the **Split Billing Ref #** field, select the split you want to reverse.
5. Verify the information in the **Split Billing Details** section is correct.
6. Click **OK** to reverse the split.

Note: You can print a verification list when exiting the program that shows a list of splits that have been reversed.

Training Videos



You can view the following training video for more information. Clicking the link will open the training video in your browser. All training videos are also accessible in the software via the **Help | Training Videos** menu and at Tabs3.com/t3video.

 [Split Billing Video](#)

Resources

Additional information on the features included in this guide is available via Tabs3's built-in help files, Tabs3 Training Videos, and the Tabs3 and PracticeMaster Knowledge Base.

Built-in Help

Help is installed with the software and is easily accessed by pressing F1, by clicking the  button, or by selecting the **Help | Help Topics** menu option. Help includes detailed information regarding specific programs. Clicking the  button opens the relevant Help topic for the window you are currently using. Many times, reading the appropriate Help topic may be the fastest way to find your answer.

Knowledge Base

Tabs3 and PracticeMaster publishes an extensive Knowledge Base on the Internet with advanced information. It contains information on Error Troubleshooting, Networking & Windows Issues, "How To" articles, and product-related articles. You can access the Knowledge Base via the software from the **Help | Internet Resources | Knowledge Base** menu option or from your Internet browser at support.tabs3.com.

- [**R10772**](#) - Adjusting Work-In-Process
- [**R11063**](#) - Write-Up/Write-Down Functionality in Tabs3
- [**R10832**](#) - Transferring a Tabs3 Credit Balance
- [**R11616**](#) - All About Tabs3 Split Billing
- [**R11296**](#) - Including Sales Tax with a Flat Fee

Training Videos

Tab3 and PracticeMaster include numerous training videos to help you learn the software. Training video libraries can be accessed via the software from the **Help | Training Videos** menu option.

The following training videos contain information on billing adjustment features:



[Write Off Clients Video](#)



[Write-Up/Down Fees and Costs Video](#)



[Flat Fee Billing Video](#)



[Split Billing Video](#)

Index

A		expense credits 8
Accounts Receivable		fee credits 8
transferring 21		finance charge credits 8
Adjust Flat Fee Clients 27		processing credits 7
definition 27		
example 27		F
verification list 28		Finance Charge
Adjusting Payments 3		reversing finance charge 8
Adjusting Transactions 1		Flat Fee Billing
Adjustment Types 2		adjusting 27
transactions affected 2		
Archived Transactions		G
definition 2		Guides 1
Audit Trail 1		
		H
B		Help 32
Billing Methods Guide 1		
		K
C		Knowledge Base 32
Change WIP Transactions 23		
definition 23		P
example 25		Payment Adjustment 3
fields 25		additional actions 4
Verification List 26		adjusting GLS entries 6
Changing		linked credit card transactions 6
timekeeper rates 23		options window 4
work-in-process transactions 23		Payment Adjustment Description window 5
Changing WIP Transactions 23		writing a check 4
Credit Card Guide 6		
Credit Transactions	See Credits	
Credits 7		
advance credits 8		
definition 7		
example 7		

Perform Split Billing 29
 definition29
 example30
 undoing a split30
 Verification List 30

R

Refunding Payments 3
 Resources32
 Help32
 Knowledge Base32
 training videos33
 Reversing Payments 3

S

Splitting Fees and Costs 29
 Statements Guide 3

T

Training Videos33
 Transfer A/R and Transactions 21
 definition21
 example21
 Verification List22
 Transferring
 accounts receivable balances 21
 work in process transactions21
 Types of Adjustments 2

U

Undo Split Billing30
 example31
 Verification List31

W

Work-in-Process
 definition 2
 Write-Up/Down17
 adjusting GLS journal entries 19
 definition17
 example18
 performing 17
 Verification List17
 Write Offs10
 definition10
 Description example 12
 example11
 GLS adjusting journal entries 16
 reversing write offs 15
 write off entire balance11
 write off partial balance 13
 write off specific statement13
 write off specific timekeeper 14